



## PRODUCT HIGHLIGHTS

*Identity Theft Assistance is here to help you and your dependents understand the risks, learn how to prevent theft, and guide you step by step if and when such an unfortunate incident occurs.*

- *Each year, an estimated **9 million Americans** become victims of identity theft\**
- *This service is available to you **24 hours a day, 365 days a year***

## Awareness and education

Identity Theft Assistance, from AXA Assistance, helps you to understand the growing threat of identity theft in our country. We assist you in understanding this growing concern by:

- Promoting awareness of identity theft
- Answering your questions regarding identity theft and how to recognize if you have become a victim
- Providing you with educational information and a guide to help you understand how you and your dependents can avoid having your identity stolen

## Recovery assistance

Should you or your dependents' identity be compromised, the most important thing you can do is respond quickly. We are here to assist with the process through personal guidance:

- Direction and connection to fraud departments, such as your banks and credit card companies
- Facilitate access to credit bureaus and immediately assist you in obtaining a complimentary credit report
- Guidance in contacting federal government and local law enforcement agencies, and assistance in filing reports and complaints
- A resolution guide to help you through the recovery process

## Do you need assistance?

If you have any questions about the services or require assistance, please contact us at:  
**(866) 384-2786 OR (630) 616-4536 (collect) OR [medassist-usa@axa-assistance.us](mailto:medassist-usa@axa-assistance.us)**

\*Federal Trade Commission (2009); retrieved from [ftc.gov](http://ftc.gov).

